



90%

**OF IT ENVIRONMENTS WE
TEST HAVE SERIOUS IT &
DATA COMPLIANCE ISSUES**

**TAKE BACK CONTROL OF YOUR IT
AND DATA BEFORE IT'S TOO LATE**

DON'T LET YOUR IT & DATA RISKS GET OUT OF CONTROL

TAKE AN IT HEALTH CHECK & DATA COMPLIANCE ASSESSMENT

Your IT & Data is the backbone & lifeblood of your business & operations. Too many organisations are exposed to IT & Data compliance vulnerabilities. For too many, they only find out, when it is too late.



HOW GREAT ARE THE RISKS?

9 IN 10 HAVE SERIOUS IT & DATA VULNERABILITIES

Just over 90% of customer IT environments we tested last year had significant IT resilience vulnerabilities as well as data compliance risks.

39%
OF UK BUSINESSES REPORTED A CYBER SECURITY BREACH IN THE LAST YEAR - COSTING AN ESTIMATED £8.8 BILLION
GALLAGHER 2020

Organisations of all sizes are being routinely exposed to unacceptable levels of risk from serious IT vulnerabilities and data management weaknesses. Common vulnerabilities included shadow IT and unsupported systems or missing security patches through to failing back-ups and security applications not functioning. Worst still, sensitive and personal data isn't being handled or secured correctly despite the risks and the existence of simple measures for securing such data.

70%
OF BREACHES ORIGINATE FROM AN END POINT. 1 IN 4 SERVERS AREN'T PATCHED CORRECTLY
IDC 2020

We consistently found serious IT and data risks irrespective of IT approach. The risks associated with in-house IT teams were mostly linked to limited resource struggling to keep on top of essential management tasks or lacking specialist knowledge areas - gaps they look to Managed Service providers to fill. Data compliance issues involving the mis-handling of payment information or personal information were consistently rife despite assurances from IT that data was handled correctly.

Where IT was outsourced, we found instances of Managed Services Providers simply not completing essential IT management tasks or their service agreements.

HOW GREAT ARE THE RISKS TO YOU, YOUR BUSINESS & YOUR CUSTOMERS?

IT failure and data losses can easily halt business operations, especially in today's remote working world. If the infrastructure or data can't be recovered quickly, operations can be severely impacted or halted permanently - ultimately putting the organisation itself at risk. This is before any consequences of reputational damage or regulatory fines are included.

£32 million
LARGEST POTENTIAL LIABILITY FOR DATA COMPLIANCE ISSUES VIA OUR ASSESSMENTS

RISKS

- 1 EITHER TEMPORARY OR PERMANENT SUSPENSION OF BUSINESS OPERATIONS IF YOUR IT OR DATA CANT BE RECOVERED
- 2 SERIOUS FINANCIAL PENALTIES OR LEGAL CONSEQUENCES FOR THE BUSINESS & DIRECTORS
- 3 REGULATORY CONSEQUENCES PREVENTING A BUSINESS OR DIRECTORS FROM OPERATING
- 4 IRREPARABLE DAMAGE TO BRAND & CUSTOMER PERCEPTIONS IN THE EVENT OF FAILINGS

TAKE CONTROL OF YOUR DATA & IT BEFORE ITS TOO LATE

We developed a no-obligation formal assessment to help customers understand and protect their IT & data and ultimately their operations & customers. We call it an IT health check & data compliance assessment - what's more, its carried out by our experts and completely free of charge.

60%
OF SMALL BUSINESSES FAIL WITHIN 6 MONTHS OF A BREACH

360° ASSESSMENT OF IT RESILIENCE & DATA COMPLIANCE

DESPITE ASSURANCES TO THE CONTRARY, EVERY TEST UNCOVERED DATA COMPLIANCE ISSUES WHERE PERSONAL & PAYMENT INFORMATION WAS INCORRECTLY HANDLED.

WHAT IS AN IT HEALTH CHECK & DATA COMPLIANCE ASSESSMENT

It is a formal, data-driven assessment and 360° check of an organisations IT health, resilience and data compliance. If any issues are found we highlight them and make recommendations to protect your business & give you peace of mind.

It's delivered by our IT experts using a remote monitoring and management tool to analyse and detect issues. The results are interpreted by our experts and then they explain and present them back to customers, highlighting any risks & recommendations. The assessment checks for risks & issues across the infrastructure layer such as servers, laptops, mobiles, network switches as well as the

operating system, application and even data layers. Addition checks or test parameters can be included on request

Once the confidential findings are presented, the monitoring & management agent is removed unless the customer wishes to use our managed services - either way it's your choice.

REASONS TO GET AN IT HEALTH & DATA COMPLIANCE ASSESSMENT



Get a complete & independent assessment of your IT resilience & Data compliance



Start securing and protecting your IT & data before it is too late



Data-driven and expert led assessment of risks with recommendations



There's no cost & no obligations to take any services from us



Risks, issues & recommendations are presented & discussed with you during a post assessment



At the end, the monitoring & management agent is switched off or you can retain it as a managed service

WHAT IS CHECKED/ ASSESSED

- Any sensitive data mishandling check -ie Payment Card Information (PCI) or Personal data that's not encrypted, where it's stored and a calculated potential liability
- Detection & status of connected assets/ devices - Servers, laptops, mobiles, switches & other devices
- Detection & status of Operating Systems - unsupported versions
- Security/ Critical software patch management
- Anti-virus install & update check
- Most frequent critical events - System, application and security logs. outages, performance checks, login fails
- Back-up service status check & recovery process check
- Key 3rd-party applications check ie patching
- Web filtering & email protection check
- Hardware Checks / Performance Monitoring - HDD Status, Memory Status, CPU utilisation
- 24/7/365 monitoring & alerts check
- Script automation check
- Network Port & access vulnerabilities
- Password Management check
- Additional parameters can be included on request

SOME TYPICAL CUSTOMERS WHERE WE HAVE HELPED

An international shipping firm unhappy with their Provider

We addressed vulnerable servers with a range of issues including missing Anti-Virus protection & as well as shadow IT & failed back-ups!

A removal firm with adhoc IT support.

We addressed unsecure & vulnerable end user devices as well as data compliance issues with a total potential liability of £6,418,945

A small IT team struggling to keep on top of essential daily tasks.

We helped a small IT team keep on top of essential IT tasks including patching assets as well as migrating a old server

