

Product overview

OpenText File Intelligence

Identify, secure and control unmanaged content by cataloging, analyzing and applying policy-based controls



Tag, map, search and visualize data with more insight than ever



Automate compliance with content and metadata-based rules to archive, move, copy and secure content according to a strong compliance policy



Identify sensitive data that needs to be moved to a more secure location

With little oversight or management, legacy content and unmonitored file volumes are a risk for most organizations. File shares, user directories and archived hard drive images may expose an organization to new regulatory risks and data breaches of sensitive data, personally identifiable information (PII) or payment card industry (PCI) data that must be mitigated quickly.

Every day, users create more document drafts, convenience copies and document versions that spread across network file shares, local hard drives or repositories, such as Microsoft® SharePoint®. The business value of much of this content is often short-lived and it is forgotten after its initial use. Identifying risks within this content and managing it for compliance is an ongoing task that cannot be effectively or economically governed manually.

A sound compliance strategy starts with understanding data and how it affects an organization's mission. Until an organization can identify where data lives, its business context and classification, it cannot properly apply appropriate security controls or retention schedules and make the data an active part of the business process. Such a strategy should involve identifying the sensitive, proprietary or personally identifiable information that affects the security and storage of the content. OpenText™ File Intelligence, an automated solution that can quickly index, identify and tag information and take appropriate actions, can be an instrumental part of a defensible, repeatable and efficient information governance strategy.

Enterprise data assessment

Using business-driven rules, File Intelligence can map an organization's data by its business purpose, sensitivity level and retention rules to identify where various types of data are located. It can also identify redundant, obsolete and trivial information (ROT) to help reduce unnecessary information and risk. File Intelligence pinpoints security risks and provides tools for identifying the business purpose of unstructured data to help organizations build a sustainable and defensible information management plan.

Access key enterprise repositories

File Intelligence provides data connectors for popular storage providers and content management systems, including Windows-based file systems, NetApp®, EMC® Isilon®, OpenText™ Enterprise Content Management, OpenText™ Documentum™, Microsoft Exchange, IBM® Notes® and many others.




PII and sensitive data identification

Knowing what types of sensitive or regulated data types exist, and in which repositories they are located, helps reduce risk. With File Intelligence, organizations can identify PII and other private or sensitive data requiring additional security controls and use this identification to apply security or move data to a secure location.

Automate compliance

Using File Intelligence, organizations can develop and activate business policies that will automate compliance with content and metadata-based rules. They can also archive, move, copy, delete and secure content according to the organization's retention policy, or redirect dormant content to a compliant archive or records administration system.

File Intelligence provides an indispensable solution for identifying the data in a variety of active and legacy repositories, tagging and mapping that data and applying controls, security and active management to activate business value and reduce risk.

Catalog	Analyze	Take action
 <p>Crawl data sources: File systems, NetApp, EMC Isilon, OpenText ECM, OpenText Documentum, Exchange, Microsoft® Office 365®, SharePoint</p> <p>Index options: Metadata, hash, full text, classification</p>	 <p>Classification options: Metadata (age, owner, location, etc.), keywords, Regex</p> <p>Policies: Value, security, privacy, PII, IP</p> <p>Search and report tools: Boolean, phrase, proximity, 30 built-in reports</p>	 <p>Robust actions: Move, copy, delete, retain, export, tag, archive</p> <p>Policy-based actions: One-time, scheduled, recurring</p>

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Feature	Description
Advanced search	<p>Quickly categorize and find relevant content through tailored advanced searches and filters</p> <p>Enforce governance with business-specific classification and tagging from analysis and review</p>
Powerful indexing	<p>Identify and classify unmanaged content, regardless of location, with deep crawling and powerful and scalable full-text indexing</p> <p>Use full or incremental scans to help identify valuable and confidential content, such as customer and employee data, intellectual property or contracts</p>
Robust, actionable reporting	<p>Decrease time to insight with easy to configure, out-of-the-box reports</p>
Actionable steps	<p>Act on identified relevant records and files, such as copying files for migration, destroying redundant, obsolete or expired content or moving valuable content to secure repositories, such as Documentum, OpenText™ InfoArchive or OpenText™ Content Suite</p>
Scalable	<p>Leverage built-in clustering capability that ensures an elastic and scalable solution that is resilient against failures</p>
Easy administration	<p>Standardize governance classifications across disparate content sources, such as file shares and Sharepoint</p> <p>Use a simple, single interface for all system-level administration, which encompasses scheduling, user management and policy rules to create a seamless user experience</p>

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